## **Terms & Conditions**

### Effective Date: January 1, 2025

Welcome to Oak & Stone Mental Health Professional Corporation ("Oak & Stone Mental Health," "we," "our," or "us"). By accessing or using our website at www.oakandstonemh.com (the "Site"), you agree to be bound by these Terms & Conditions ("Terms"). If you do not agree, please do not use the Site.

### 1. Purpose of This Website

The Oak & Stone Mental Health website is provided for informational and contact purposes only. It allows visitors to learn about our services, request that we contact them, or access our third-party booking platform.

Therapy sessions, protected patient information, or emergency services will not be provided through this contact form. Do not submit confidential or sensitive health information through the contact form.

If you are experiencing a mental health emergency, call 911 or 988 (Suicide and Crisis Lifeline) immediately.

#### 2. Use of the Site

By using this Site, you agree to:

Use it only for lawful purposes;

Not attempt to disrupt or interfere with the operation of the Site or the operation of the company;

Not submitting false, misleading, or unauthorized information.

We reserve the right to suspend or terminate access for users who violate these Terms.

## 3. No Provider-Patient Relationship

 $Contacting \ us \ through \ this \ website \ does \ not \ create \ a \ the rapist-client \ or \ provider-patient \ relationship.$ 

A clinical relationship is established only once you have completed our intake process, signed the consent forms, and been formally accepted as a client.

### 4. Third-Party Services and Payments

Payments for services are handled through a separate, secure client portal.

We do not process financial transactions or collect payment information on this Site.

Oak & Stone Mental Health is not responsible for the security or content of external payment platforms; please review their respective terms and privacy policies.

## 5. Privacy and Data Collection

 $Our contact form collects \ limited \ personal \ information \ (such as \ name, email, and \ phone \ number) \ solely \ to \ respond \ to \ inquiries.$ 

We do not request or store Protected Health Information (PHI) via this Site.

For details about how we handle personal information, Oak & Stone Mental Health is proud to follow the guidelines set out by the following: HIPAA, APA Ethics Code (Standard 4), NASW Code of Ethics (1.07), ACA Code of Ethics (B.1.c.), FTC Health Breach Rule, and FTC Act, Sec. 5.

## 6. Intellectual Property

All content on this Site—including text, graphics, logos, and images is wholly owned or licensed by Oak & Stone Mental Health Professional Corporation and protected by copyright and trademark laws.

You may view and download content for personal, non-commercial use only. Prospective or current professional referrers should contact Oak & Stone Mental Health for the use of any materials.

# 7. Disclaimer of Warranties

The information on this Site is provided "as is" without warranties of any kind, express or implied. Any information garnered after executing a 'Book Now", "Schedule Now", or "Patient Login", should be considered confidential and proprietary. Any abuse of this will be met with the full extent of the law.

 $Oak \& Stone \ Mental \ Health \ does \ not \ guarantee \ the \ accuracy, completeness, or \ reliability \ of \ any \ information \ provided \ on \ the \ Site.$ 

## 8. Limitation of Liability

To the fullest extent permitted by law, Oak & Stone Mental Health Professional Corporation shall not be liable for any damages arising from or related to your use of the Site or inability to access it.

## 9. Links to Other Websites

This Site may contain links to non-public\public third-party websites. Oak & Stone Mental Health undertakes a presumption of compliance with regard to the accuracy or privacy practices of those external sites and does not hold any responsibility for the content.

## 10. Governing Law

These Terms shall be governed by and construed in accordance with the laws of the State of South Carolina, without regard to its conflict of law principles.

# 11. Changes to These Terms

We may update or modify these Terms at any time. Updated versions will be posted on this page with a revised "Effective Date."

Your continued use of the Site after changes are posted constitutes acceptance of the new Terms.

## 12. Contact Us

If you have any questions about these Terms, please contact us at:

Oak & Stone Mental Health Professional Corporation

6650 Rivers

Ste. 100

Charleston, SC

29406